



**FAMILY
NETWORK**
OF WYOMING

2020 ANNUAL REPORT

In a year of extraordinary need,
you helped fulfil Family Network's
mission:

To provide dignity and love like
Jesus, bringing people together to
build stronger, healthier
communities.

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616-885-9919 www.fntw.org

HOW CAN WE SAY THANK YOU?

Faithful supporters,

At the dawn of 2020, no one knew what the year would bring. We had no way to know the economic devastation that would be wrought by Covid-19. In 2020, the lines of community members at food pantries around the nation grew to lengths not seen since the Great Depression. And yet, Family Network served all who came.

You made it possible to serve 24% more people in the food pantry than we did in 2019. You made it possible to make sure families had a reliable place to turn when they were unable to get through to the unemployment system and needed to put food on the table. You brought relief to the stress your neighbors felt, and smiles to their faces when they saw the food they took home was food they would have selected if they were shopping at the store.

You made it all possible, and we send our thanks, along with the thanks of countless men, women, and children who came to Family Network for support in a year of extraordinary need.

We still do not know what the future holds. But, we have faith that whatever comes, Family Network will be here for the community because of supporters like you who stand beside us and make sure there is always enough for those who reach out for help. From the bottom of our hearts, thank you.

Serving with you,

Karrie and Raycheen
Executive Directors of Family Network

GRATITUDE FROM YOUR NEIGHBORS

"I take the bus to get here. It takes almost an hour from the time I wait at my stop, ride the few miles on the bus, and then walk over. It is worth it though. I don't know what I would do without you. I spent three months in the hospital and fell behind on bills. Knowing I don't have to worry about food makes such a difference. Thank you for helping me."

"The people at family Network are the kindest, most caring, considerate people I've ever been around... You're the best!!!"

"If it wasn't for you guys, I didn't know how I would have gotten to the interview. I'll be earning my own money, and I wanted to say thanks. I feel blessed. I want to give back. I've never been without work in 15 years, and when I needed help you were here for me. I couldn't have gotten back on my feet like this without you. Thank you!"

"Very easy process for families in need of fresh fruit, veggies, and bakery items ... you have a very good process to prevent the virus!...God bless all the volunteers and keep them safe!!!



Core Values

A few years ago, Family Network's board, staff, and volunteers worked to identify the core values of the organization. The idea was to find the words we use over and over to talk about what we do, how we do it, who we serve, and why. This shared language was pulled together to form our North Star, guiding us to always strive to be our best.

As we continuously work to live into our core values, sharing them with all who support the mission of Family Network is vital. The following pages include our core values:

- Faithful
- Practical
- Fulfilling

In addition to the overarching value, you will find the shared language we use to describe what those values mean and how we live them out in the work we do. The center column of words on each page is where we see the core values interconnecting.



FAMILY
NETWORK
OF WYOMING

• FAMILY NETWORK NORTHSTAR •

Faithful

Supportive
Caring
Quality

Loving
Ministry
Showing God's Love
Christ-Centered

Relationships
Family Focused

"We Do Food Right"

Good
Compassionate
Respect
Stewardship
Real
United





• FAMILY NETWORK NORTHSTAR •

Practical

Supportive
Caring
Quality

Relationships

Family Focused

"We Do Food Right"

Redistributor
Consistency
Coordination

Solution-Oriented

Team
Partner-Focused
Stewardship

Real
United





Fulfilling

Supportive
Caring
Quality

Relationships
Family Focused

Committed
Service with a Smile
Engaging
Listening
Communication

"We Do Food Right"

Good
Compassionate
Respect
Team
Partner-Focused

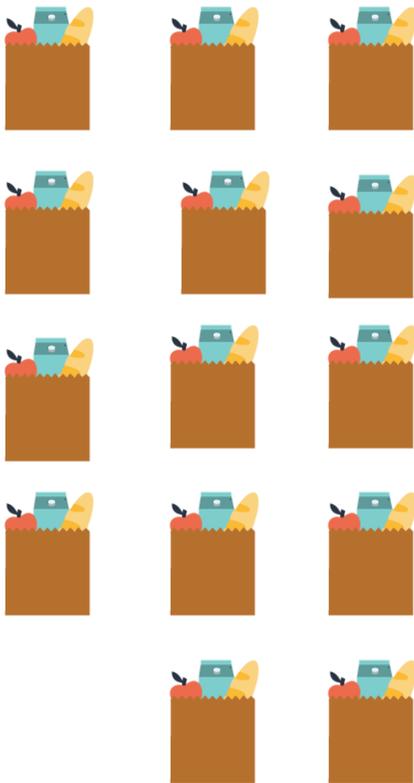


NEIGHBORS' CHOICE FOOD PANTRY



The impact of your support

**EACH BAG
REPRESENTS OVER
1000 PEOPLE WHO
RECEIVED FOOD AT
LEAST ONCE IN 2020**



- 14,302 PANTRY VISITS
- 4,553 HOUSEHOLDS
- 3,862 CHILDREN
- 1,189 SENIORS

**BENEFITED FROM YOUR
LOVING GENEROSITY IN
2020. THE NEED IS NOT OVER,
BUT THEY HAVE A PLACE TO
TURN FOR HELP AND HOPE
BECAUSE OF YOU!**

A Year of Change

We served just over 11,500 people in 2019. Last year, we had served that many by the time we reached early October. To address community need, we made some changes to services:

- **Pantry service is drive through** to keep staff, volunteers, and those we serve as safe as possible.
- **Services are provided twice per month** to ensure everyone has a steady supply of food.
- **Evening hours were added on Wednesdays** to help people who are working until 5:00 p.m.

Supporters stepped up to ensure everyone who visited the food pantry would **receive fresh fruits and vegetables, lean meats, bread, dairy, and boxed or canned foods.** A full shopping cart was provided at each visit.

There were days that the line snaked around the parking lot twice because so many neighbors were in need. No one was sent away without support. The gratitude of those receiving help was clear: **you were there for them when they needed it most, and they thank you.**



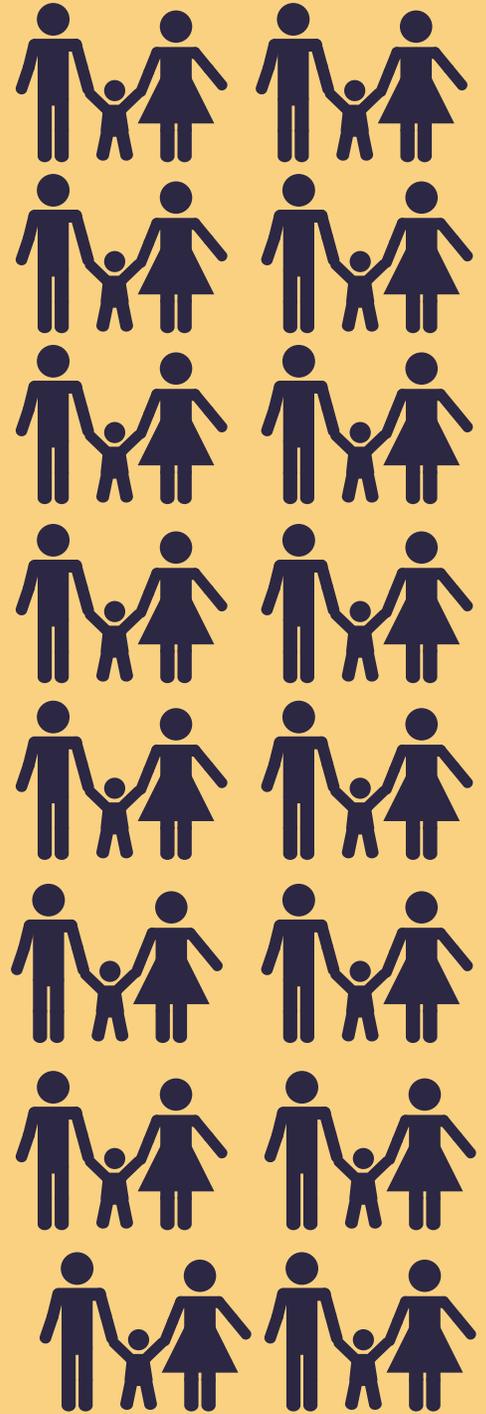
WYOMING CHRISTMAS STORE



The Christmas Store looked different last year. Climbing Covid-19 cases in the fall led to a hard decision. We switched from an in-person Christmas Store, with parents shopping for gifts, to a drive through.

Parents received a gift card for each child, along with a gift basket (like the one pictured above). It was filled with family games, winter gear, and other goodies. As in years past, families were either nominated by a supporting congregation, were guests of the pantry multiple times throughout the year, and parents contributed \$10 per child to participate.

The gift cards and baskets were available because of continued support of area churches. The explosion of generosity from church partners provided over \$7,500 in gift cards for 163 children.



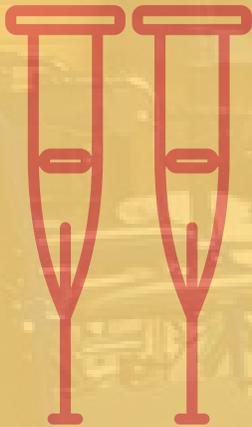
EACH FAMILY GROUP ICON REPRESENTS 10 CHILDREN WHO BENEFITED FROM THE CHRISTMAS STORE IN 2020.



DURABLE MEDICAL EQUIPMENT (DME) LENDING LIBRARY

INVENTORY INCLUDES:

- CRUTCHES
- WALKERS
- CANES
- WHEELCHAIRS
- SHOWER CHAIRS
- COMMODES
- INCONTINENT SUPPLIES
- MUCH MORE!



REFERRALS COME FROM:

- FOOD PANTRY
- HOSPITALS
- MEDICAL SUPPLY STORES
- WORD OF MOUTH

HELPING GET PEOPLE BACK ON THEIR FEET, IN MORE WAYS THAN ONE

Family Network lent more than 293 pieces of medical equipment to community members in 2020. While some were preparing for surgery, others were home from the hospital recovering from Covid-19. This service truly helps neighbors get back on their feet after injury, accidents, or illness.

- MEDICAL EQUIPMENT COSTS CAN PREVENT LOW-INCOME PEOPLE FACING INJURY OR ILLNESS FROM ACCESSING THE EQUIPMENT THEY NEED TO RECOVER.
- TO USE THE LENDING LIBRARY PEOPLE MUST BRING A VALID PICTURE ID AND SIGN A LIABILITY WAIVER.

2020 INCOME

DONOR/INCOME TYPE	TOTAL	PERCENTAGE
Event Income	\$25,830.71	6.7%
Business Support	\$26,202.94	6.8%
Church Support	\$27,717.00	7.2%
Program Income	\$29,900.70	7.8%
Individual Donor Support	\$133,918.79	35.3%
Foundation Support	\$137,200.56	36.2%
TOTAL INCOME	\$377,770.70	

2020 EXPENSES

EXPENSE	TOTAL	PERCENTAGE
Program Costs	\$203,691.84	75%
Administrative Costs	\$67,668.31	25%
TOTAL EXPENSES	\$271,360.15	

Several donations were made in 2020 that were for projects set to take place in 2021. This includes \$17,500 for a reorganization of the pantry space. Completing this project would lead to a transformation and allow Family Network to become a true Neighbors' Choice shopping pantry.

We do not know what the future holds, but we have faith that Family Network will rise to the challenge, because of your support! Thank you!

2020 BOARD OF DIRECTORS

BOARD MEMBER

Jeffery Dashner
Daniel Champion
Laura Longstreet
Dave Hanenberg
Shari Dood
Reed Hoffman
Dr. John Schlafely
Shontea Jenkins
Bianca Lockett
John Demaar

ROLE

President
Vice President
Secretary
Treasurer
Board Member
Board Member
Board Member
Board Member
Board Member
Board Member

“ Act as if what you do makes a difference. It does. ”

William James

2020 VOLUNTEER IMPACT

The work of Family Network is not possible without the dedication on volunteers. They drive the delivery truck, sort and pack groceries, answer phones, keep the grounds and building in good shape, and more. In 2020 volunteers:

- Gave **16,375** hours of their time to serve the community
- According to the Department of Labor, this equates **\$445,400** in value given to the organization.